



**November 26, 2013**

**Message from Joe Ashton and Jim Glynn**

Dear UAW-GM Team Members,

We are pleased to report that our team achieved the 2013 quality target – Incidents per Thousand Vehicles (IPTV warranty performance).

Your commitment to quality is not judged solely on this IPTV; accolades from third parties and customers validate that your efforts are making a difference. In 2013, GM became the top automaker in J.D. Power's Initial Quality Study with the most model awards in the company's history. Chevy Sonic earned J.D. Power's APEAL award for the second year in a row. WardsAuto.com named the 2.0L turbo I-4 engine that powers the Cadillac ATS to its 2013 "10 Best Engines" List. In addition, Consumer Reports named 2014 Chevy Impala the best sedan and Silverado as the best pickup. Motor Trend recently announced the 2014 Cadillac CTS as its Car of the Year.

These are just the highlights of a long list of wins. This level of accomplishment reflects the hard work and dedication of UAW-GM team members across the business, including powertrain, components, stamping, vehicle assembly, and service parts. You all contribute to what matters most – ensuring our customers receive the best products we can build for their hard-earned money.

As the 2011 National Contract outlines, each eligible UAW-GM team member will receive a bonus of \$250 for meeting the IPTV performance target. This bonus will be in your December 6<sup>th</sup> paycheck. Congratulations! Thank you for your hard work and putting our customers first, each and every day.

A handwritten signature in black ink, appearing to read 'Joe'.

Joe Ashton  
UAW Vice President

A handwritten signature in black ink, appearing to read 'Jim'.

Jim Glynn  
Vice President – GM Labor Relations